

The Grove Surgery: News Archive 2013-2016

01 December 2016: Forthcoming Dorset carers reference group meetings: Weds 14 December 2016, 11am-1pm, Allendale House, Hanham Road, Wimborne BH21 1AS, and Thurs 15 December 2016, 11am-1pm, Stratton Village Hall, Stratton, Dorchester, DT2 9WG. Please call 01305 225616 if you would like to attend either event.

02 November 2016: The **shingles vaccination** is now available to anyone who was aged 70 or 78 at 01 September 2016. Additionally if you were aged 71,72,73 or 79 at 01 September 2016 you remain eligible to receive the vaccination. Please contact reception and make an appointment with one of our practice nurses.

01 November 2016: The **nasal spray 'flu vaccination** is now available for all children who were aged two, three or four years old at 31 August 2016. Please contact reception and book an appointment with one of our practice nurses.

10 September 2016: Book your 'flu vaccination now! We are holding our dedicated 'flu clinics this autumn, with free 'flu vaccinations for everyone over the age of 65, as well as anyone suffering from a chronic medical condition. Please contact reception for an appointment and protect yourself this winter.

16 June 2016 - New Surgery: Due to the continuing building works on the Christchurch Hospital site they are currently operating a one way system around the site for all traffic - please keep an eye on the road signs. Grove patients can park for free in any of the car parks; Car Park A is closest to the surgery but at the moment you need to drive all around the one way system to reach it. Once you have parked please pick up a ticket from reception to display in your car.

30 May 2016 - Update on Surgery Move! We have now moved into our new surgery and have ceased our operation from 83 The Grove. Please attend our new surgery at the Christchurch Hospital site - address as below - from **Tuesday 31 May. Parking** is free for patients visiting the Grove Surgery - you will need to pick up a ticket from reception to display in your car. We have had a few issues with the computer system and would thus be grateful for your patience until these have been resolved. Many thanks.

20 April 2016 - Surgery Move! Our move to new premises is still scheduled for the weekend of 28-30 May, which means that the last day that we will operate from our current premises at 83 The Grove will be Friday 27 May. We will then start operating from our new premises at 0830 on Tuesday 31 May - the full address will be **The Grove Surgery, Fairmile Road, Fairmile, Christchurch BH23 2FQ**. We intend to retain our current telephone and fax numbers. **Please keep checking this page for updates.**

05 April 2016 - Forthcoming free workshops for Carers:

- **Personal Care** - Tuesday 19 April 2016, 1000-1400
- **Info and Support for Carers** - Monday 16 May 2016, 1000-1400
- **Legal and Financial Matters** - Monday 13 June 2016, 1000-1400

All events held at Christchurch Library, Druitt Buildings, High Street, Christchurch, BH23 1AW. For further information and details of further courses please call **Help and Care** on **0300 111 3303**

27 February 2016 - Please join us for a patient and public engagement event taking place from **2.00-4.15pm on Thursday 03 March 2016 at St Joseph's Church Hall, 67 Purewell,**

Christchurch BH23 1EH. This is to discuss plans for the future of local GP services and specifically proposed changes to the Out of Hours services.

02 February 2016 - There is now a "**For Sale**" sign outside the surgery...and we are pleased to be able to tell you that our practice move to brand new premises at Christchurch Hospital is scheduled for the end of May 2016! We will keep all patients informed about details of the move, and would like to reassure everyone that our staff and systems will not change - we will just be working from a brand new and much larger building. Please keep checking the website for regular updates.

29 January 2016 - It is now a requirement for GP surgeries to publish details of how many doctors work at the surgery and their annual income. During 2014/2015 there were four part-time GPs working from the Grove Surgery, with an average annual income of £41,364.

09 December 2015 - **Forthcoming free workshops for Carers:**

- **End of Life Care** - Tuesday 12 January 2016, 1000-1400
- **Memory Loss** - Tuesday 09 February 2016, 1000-1400
- **Basic First Aid** - Thursday 24 March 2016, 1000-1400

All events held at Christchurch Library, Druitt Buildings, High Street, Christchurch, BH23 1AW. For further information and details of other courses please call **Help and Care** on **0300 111 3303**

25 October 2015 - The surgery is now live for **electronic prescribing**. This enables the surgery to send prescriptions electronically to a dispenser (such as a pharmacy) of your choice, making the prescribing and dispensing process more efficient for both patients and staff. We will continue to send your prescriptions to your nominated pharmacy unless you advise us otherwise.

16 September 2015 - The **shingles** vaccination is now available to anyone who was aged 70 or 78 on 01 September 2015. Additionally if you were 71,72 or 79 years old on 01 September 2015 you are still eligible to receive the vaccination. Please contact reception to arrange an appointment with our practice nurses.

15 September 2015 - Please book your **'flu vaccination** now! We are holding our dedicated 'flu clinics this autumn, with free vaccinations available for everyone over the age of 65 as well as anyone suffering with a chronic medical condition. Please contact reception now and protect yourself this winter.

08 June 2015 - Please join our **Patient Participation Group!** Our new Chairman is looking for patients to join him on the committee of our group, with the chance to be a voice for the local community and help shape the future of healthcare in Christchurch. Please contact the Practice Manager for further information.

01 April 2015 - You can now order repeat prescriptions, view your medical record and book certain appointments **online**. Please contact reception for further details and an application form.

21 January 2015 - Please give us your feedback! The Friends and Family Test is now live for General Practice; please go to **www.leavemyfeedback.com/4632** where you will be asked just a couple of questions about the service you receive from us.

20 January 2015 - We have a new Chairman of our Patient Participation Group; if you would like to get involved with the Group then please contact the practice manager at the surgery for further information.

15 September 2014 - It's time to book your 'flu vaccination! Free 'flu vaccinations available at the surgery for all patients over the age of 65, as well as other patients with certain medical conditions. Please contact reception and arrange to attend one of our dedicated '**flu clinics**.

05 May 2014 - All patients aged 75 or over now have a named GP with overall responsibility for the care and support that our surgery provides. If you are female your named GP is **Dr Juliet Gregson**, and if you are male your named GP is **Dr Stephen Tomkins**. However you will still be able to continue seeing any GP at the practice as you currently do.

01 January 2014 - In order to increase her availability Dr Gregson has begun offering a telephone advice service, where she will initially ring you back prior to deciding if a clinic appointment is necessary. We hope this will improve her accessibility. Patients can still book appointments with all the other doctors in the traditional way.

02 October 2013 - Shingles vaccination available for all patients **who are aged 70 or 79 on 01 September 2013**. All eligible patients will be contacted by letter; please book in to one of our dedicated clinics.

29 September 2013 - New nasal spray 'flu vaccination available for all children **who are aged two or three years old on 01 September 2013**. All eligible patients will be contacted by letter; please contact reception for an appointment.

10 September 2013 - Book your 'flu vaccination now! Free 'flu vaccinations now available at the surgery for all patients over the age of 65, as well as other patients with certain medical conditions. Please contact reception and arrange to attend one of our dedicated '**flu clinics**.

25 June 2013 - A new Chairperson is needed to help run our Patient Participation Group; please contact the surgery if you would like to assist in any way, or for further details.

01 April 2013 - The Grove Surgery is now registered with The Care Quality Commission (CQC).

19 February 2013 - New Out of Hours Number: **If you require urgent medical assistance which cannot wait until the surgery re-opens please dial 111. In an emergency dial 999.** From 19 March 2013 NHS **111** replaces NHS Direct.

04 February 2013 - Pneumonia vaccinations now available for all patients over 65 who have not previously had one. Please contact reception for details.